Volume: Clinic Services

Citation: 24611 (c) (2); 246.12 (h)

Approval Date: 4/94

Department of Health & Human Services

NEBRASKA WIC PROGRAM

Procedure Title: State Agency's Role in

Training

Purpose

Describe the evaluation and provision of training by the State agency for local agency staff.

Evaluation of Training Needs

Training needs will be evaluated a minimum of one time per year using a variety of methods. Methods used to determine training needs include:

- Local agency evaluations
- Clinic assessment and support reviews
- Local agency requests
- Local agency staffing changes
- Local agency plans
- Changes to policy and regulations
- FNS guidance
- Program changes

Development of a Training Plan

Training needs identified by the review will be incorporated into a statewide training plan. This training plan will outline the type of training planned for the next year. The training plan will be shared with all local agency directors.

Training Formats

Training formats used include the following:

Training Clinic – a working WIC clinic utilizing training coaches to train all new staff and to provide refresher training for identified staff.

Annual WIC/CSFP Meeting – Provided 1 time per year for 1 ½ to 2 days. The conference is planned by a group consisting of state and local WIC & CSFP staff.

Training Calls – Provided a minimum of 3 times each year. These calls focus on new or changing policies or forms and materials and refresher topics identified through continuing evaluation.

Vendor Manage Training – Provided biennially to coincide with vendor reauthorization. This training is a train the trainer concept to allow local vendor managers to train their vendor locally.

Special Workshops -- Workshops will be provided as needed. Topics and target personnel will be determined through the yearly evaluation. Some formats which the training may use include: teleconference, webinars, and regional meetings or small group meetings.

Volume: I

Section R: Staff Training

Page: 1a

Technical Assistance – Is provided to individual local agencies as necessary by state staff through a variety of methods such as phone calls and in person visits.

Page: 1b